

I've called 911... Now what should I do?

Do:

- Follow the dispatcher's instructions
- Keep the patient as warm as possible
- If possible, send someone outside to meet the ambulance
- Put pets in a separate room with door closed, for safety of KC and his co-workers
- Clear a path for a stretcher into your home
- If you are in a car, or one is close by, turn on the flashing lights to help responders find you

Don't

- Move a child who is injured, except to move out of danger
- Hang up on the dispatcher until you are told it's OK

Want to learn more?

Contact us at 304.345.2312

Visit us on the web: www.kceaa.org

or in person: 601 Brooks St, Charleston, WV 25301



Making your life our mission for 35 years

Help KC find these EMS words

P A T I E N T A K D
E M E R G E N C Y F
M B C A E L R O Q E
T U Z P M A E H S M
J L A C I D E M D K
O A N T V L M O 9 C
E N F I P B N 1 1 9
R C V U C E W C Y Z
S E C I V R E S X J

1. Ambulance
2. Emergency
3. Medical
4. Services
5. KC
6. Help
7. 911
8. Patient



Call KC in an emergency: Just dial 911

What do I need to know to call 911 for help?



- Know where a **phone** is
- Know **your location** and where the ambulance is needed
- Know **your phone number** in case 911 needs to call you back
- **Follow any instructions** the 911 dispatcher gives you for the person who needs help.
- **Stay on the line** until told it's OK to hang up

You can dial 911 from any phone

Can you get help from KC and his friends at KCEAA? Start at the left by dialing 911, then find the way to the ambulance....



9-1-1

